



March 8, 2022



Why Robots Will Staff the Restaurant of the Future

What if someone told you that within a decade, a large number — perhaps even a majority — of national quick-service restaurants (QSRs), fast-food chains and even upscale dine-in establishments will be fully automated, with a single staffer on site just in case?

Adding to the excitement, what if that same person said automated voice ordering would be ubiquitous at drive-thrus within the next two years? That's disruption — not in the pandemic paradigm of messed-up supply chains, but rather the "future of industry" variety.

Source: PYMNTS.com

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3 Tips to Making the Most of Your Employee Benefits

Benefits are a great tool for a company to attract candidates and retain employees but did you know that the majority of employees don't actually understand their benefits? In fact, up to 80% of companies report that their employees do not open or read benefit materials.

So, how can we help? Below we will discuss three tips to help you make the most out of your employee benefits.

Source: Society Insurance Human Resources



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How Limited Health Plans Help Hospitality Hiring and Retention



The hospitality industry has managed to stay afloat during the COVID-19 pandemic, but a labor shortage threatens the recovery. Operators can look to a little-used arrow in their quiver to attract workers: Employee benefits, health insurance in particular.

Worker shortages have been endemic during the pandemic; half of former hospitality employees have said they won't return to their former jobs, due to low pay, a lack of benefits and stressful work, according to one survey. Limited health plans, with smaller premiums and lump sum reimbursements, can help attract hourly service workers.

Source: Justin Randall, Hub International

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4 Ways to Boost Employee Retention and Show Appreciation

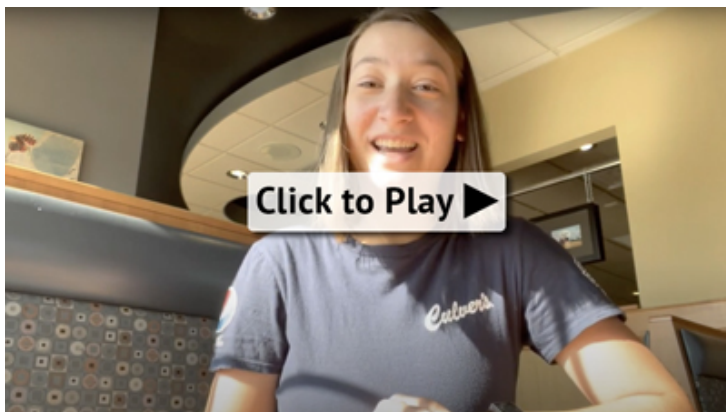
Staff turnover can have a deeply detrimental effect on a business, especially a small one. The process of reviewing applications, interviewing, processing paperwork, and training new employees is time-consuming, and your customer service and productivity will suffer while you're short-staffed.

Read on for our tips to boost retention and make your investment in your employees pay off.

Source: Alpha Graphics



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Join the Humans of Hospitality

We're looking to share all the great stories about people who had their first job in the restaurant industry and went on to be successful - whether it is in the restaurant industry or any other career.

Please take a minute to tell us your story. Click the Share button below to provide a photo and tell us what your first job was, what you're doing now and why you love the hospitality industry.

We're also seeking restaurant and hospitality rock star employees to make a short video telling us what they love

about their jobs! Email [Connie Fedor](mailto:Connie.Fedor) for more details.

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